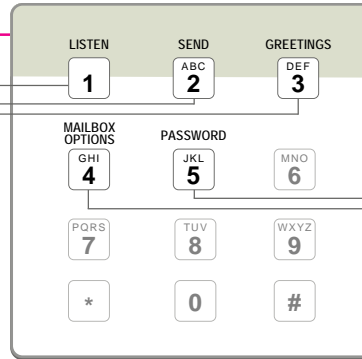


VoiceMail Shortcuts



1 Listen to Message

- # Skip/Next Message
- 1 Replay Message
- ABC 2 Forward Message
- DEF 3 Send Reply
- GHI 4 Print Fax
- JKL 5 Data/Time Info
- PQRS 7 Delete Message
- TUV 8 Return Call
- WXYZ 9 Save Message

ABC 2 Send a Message

- # Group Lists
- 1 Send
- ABC 2 Review Message
- DEF 3 Delete & Re-record
- GHI 4 Delivery Options

DEF 3 Create a Greeting

- 1 Play Greeting
- ABC 2 Record Greeting
- DEF 3 Record Name as Greeting
- GHI 4 Phone Number as Greeting

GHI 4 Mailbox Options

- 1 Group Lists
- ABC 2 Paging Notification Options
- DEF 3 Playback Options
- GHI 4 Fax Options
- MNO 6 Standard/Short Prompts

JKL 5 Password Security

- 1 Change Password
- ABC 2 Enable/Disable Password

More Play Options

- 1 Rewind
- ABC 2 Pause
- DEF 3 Fast Forward
- GHI 4 GHI 4 Slow Down Playback
- MNO 6 MNO 6 Speed Up Playback

ABC 2 # Group Lists

- 1 Review List
- ABC 2 Create New List
- DEF 3 Delete List
- GHI 4 Edit List

GHI 4 DEF 3 Playback Options

- 1 Message Order On/Off
- ABC 2 Auto Play On/Off
- DEF 3 Message Header On/Off
- GHI 4 Linked Listen On/Off

GHI 4 1 Group Lists

- 1 Review List
- ABC 2 Create New List
- DEF 3 Delete List
- GHI 4 Edit List

Universal Commands

- 0 Help
- * * Main Menu
- * Cancel/Back Up

VoiceMail Shortcuts

Universal Commands and Helpful Hints

- While listening to your messages, you can press the **#** key at any time to skip to the next message.
- Your mailbox has not been set up to automatically play the date and time the message was received. To enable “Message Header” from the main menu, press **4 3**. You can also press **5** at anytime during message playback to hear the date and time the message was received.
- To undelete a message, press **1** after you have deleted the message. The message will remain recovered and saved until you end your current VoiceMail box session.
- Your mailbox has been set to automatically play your messages for you when you call your VoiceMail box. To disable “Autoplay” from the main menu, press **4 3 2**.
- Your mailbox has been set to play standard prompts. You have the option to have short prompts play—a condensed versions of the prompts that you hear today. To enable short prompts, from the main menu press **4 6**.
- To return to the main menu at anytime, press *** ***.
To back-up to the previous menu or cancel a command, press *****.
- Press **0** at anytime if you need more information on the VoiceMail features.

Mailbox to Mailbox Messaging

You can record and send a voice message to another T-Mobile customer. Unlike a voice call, sending a message will not cause the called party’s phone to ring. Instead, the message will be deposited directly into the mailbox.

- From the main menu, press **2**. Enter the 10-digit mobile number or group list to which you want to send your message.
- You may send your message to more than one person by entering the mobile numbers followed by **#**.
- When prompted, record your message.
- Press **1** to send, **2** to review your message, **3** to delete and re-record your message, **4** for delivery options.

Group List Distribution

Group lists allow you to easily send a message to more than one T-Mobile customer at a time. Hint: Choose numbers for your group lists that spell out your group names.

TO CREATE A GROUP LIST:

1. From the main menu, press **2 #**.
2. To create a group list press **2**.
3. Enter the group number you wish to create followed by **#**.
4. At the tone record the name of the group list followed by **#**.
5. Enter the 10 digit number(s) to add to the group list, followed by **#**.
6. When finished adding the desired numbers, press **#**.

TO SEND A MESSAGE TO A GROUP LIST:

1. From the main menu, press **2**.
2. Enter the group list number, followed by **#**.
3. Record your message. Then press **#** to end.
4. Follow the prompts to send your message.

Password Security

You will not be required to enter your VoiceMail password to access your box from your own phone; however, **T-Mobile recommends that you enable the password security option to password protect your VoiceMail box.**

- From the main menu, press **5**.
- To enable or disable password security, press **2**.

Remember that you will always be required to enter your VoiceMail box password each time you access your mailbox while roaming or from a phone other than your T-Mobile phone. If you have forgotten your VoiceMail password, on your mobile phone enter #PWD# (#793#) then press send or the call button. Your password will be reset to the last 4 digits of your mobile number. Don’t forget to press **5 1** from the main menu to change your password to a number that is easy for you to remember but hard for others to guess.